
From: Ngo, Kim
Sent: Thursday, August 31, 2017 10:58 AM
To: EOC Water; Smalley, Bryant; Webster, Susan
Cc: Waite, Andrew; McCasland, Mark; Brown, Jamesr; Restivo, Angela; Rodriguez, Jose
Subject: RE: EPA HQ EOC Water Desk Information request

Kevin,

Region 6 currently has 10 people in Austin assisting TCEQ with the phone bank. TCEQ and Region 6 are making phone calls to water and wastewater systems in the affected area. The list of systems are provided by TCEQ and come from RM. Regarding field damage assessments, that is being captured from the phone calls (questions include: characterize the extent of damage of the system, overall operational status). The Response Support Corp is working on Identifying and accessing backup personnel.

Describe Region 6's staffing capabilities and process for the TCEQ phone bank; field damage assessments; and providing water program liaisons to any joint coordination centers, EOCs, or field offices. Include the Region's process for identifying and accessing backup personnel

From: EOC Water
Sent: Thursday, August 31, 2017 9:26 AM
To: Ngo, Kim ; Smalley, Bryant ; Webster, Susan
Cc: Waite, Andrew ; McCasland, Mark ; Brown, Jamesr ; Restivo, Angela ; Rodriguez, Jose
Subject: Re: EPA HQ EOC Water Desk Information request

Kim,

Please let me know the status of this information request. I have not received a reply from the REOC. The information will be used in a high-level briefing tomorrow and needs to be reviewed by my Division Director this afternoon.

Thanks,
Kevin Tingley
EOC Water Desk

From: Ngo, Kim
Sent: Tuesday, August 29, 2017 1:19:06 PM
To: EOC Water; Smalley, Bryant; Webster, Susan
Cc: Waite, Andrew; McCasland, Mark; Brown, Jamesr; Restivo, Angela; Rodriguez, Jose
Subject: Re: EPA HQ EOC Water Desk Information request

Kevin we will check with our REOC. Thanks

Sent from my iPhone

On Aug 29, 2017, at 11:51 AM, EOC Water <EOC_Water@epa.gov> wrote:

Andy and R6 Water Program,

Please see e-mail below that I received from my Branch Chief today.

I could use your help in responding to item #2 (highlighted). I know there are multiple parts to it, which is why I copied all of you.

If possible, I would appreciate a response by COB Wednesday, 8/30. If you anticipate difficulty in meeting this deadline or if you want to discuss the request, please let me know.

Thanks,

Kevin Tingley
HQ EOC Water Desk
EOC_Water@epa.gov
202-250-8920

Lee Forsgren (OW AA) has requested the following information regarding the response. This is due to David T by COB Thursday. Note that I will be out of the office starting Thursday. If you are able to draft it before the end of Wednesday, I'll take a look. If not, please run the draft by Brian before sending to David. The information will be discussed at a meeting on Friday.

1. Describe the EOC Water Desk process for developing a staffing plan, including how we determine the number of people needed. Start with the ER Team, then the Division, and then the RSC. Take this from the perspective of a large scale incident that could run weeks to months. Please do not reference BP as an example since that model was not effective or efficient for managing the desk.
2. Describe Region 6's staffing capabilities and process for the TCEQ phone bank; field damage assessments; and providing water program liaisons to any joint coordination centers, EOCs, or field offices. Include the Region's process for identifying and accessing backup personnel.
3. Describe the HQ's EOC communications process for the public, including conveying any sampling results/data.
4. Describe how the supplemental funding request was handled during Hurricane Sandy. As I recall, the Water Desk received a request from Tim Fontaine to provide cost estimates and write-ups. At some point afterward, the SRF folks were pulled in, but not initially. We should comment on whether we think that this was the most efficient process to use.